



**We work with communities and people who have hearing loss; including people who use British Sign Language (BSL) people who are Deafblind; people who have cochlear implants and people who have acquired hearing loss or who are Hard of Hearing.**

**In addition to the Hard of Hearing Project Deaflink works specifically to support people who have BSL as their first language and improve access to services, information and activities taken for granted by the hearing population.**



#### **Contact Details**

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(book an appointment before)

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##### **Find out what we are doing:**

**Website:** [www.deaflink.org.uk](http://www.deaflink.org.uk)

**Facebook:** @HOHDeaflink

**Twitter:** @Deaflink\_NE

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**Offer information, advice, one to one support, and groups for people with existing or newly acquired hearing loss.**





## Hard of Hearing Project is:

**SHHH Group (Self Help for Hard of Hearing)** social and informative, for people with hearing loss to share experiences and find out more about services and social activities. Speakers provide information on a variety of interesting topics (not always hearing loss). We also facilitated a spin off group "Cinema friends" for visits to sub-titled films.



"I come to be with other hard of hearing people"

"I come to socialise and find out more about hearing loss"

### Tinnitus Support Group

Supported by the British Tinnitus Association enabling people who suffer with Tinnitus opportunity to meet, support each other and discuss different coping strategies.

"I always gain something new"

**One to one support** We support people who may be facing difficulties or looking for help to solve specific hearing relating issues, Including:

- Information about and help to access appropriate support and adaptations
- Helping solve techie issues (in a user-friendly way)
- Providing a listening ear

"Thank you so much for sorting that out for me. It is one off my worry list."



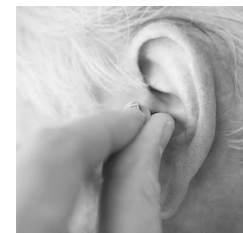
"My equipment is now working. Thank you so much for all your help."

**Equipment and Technology** Finding out what is available and learning to use technology can be a lifeline. We have a small range of equipment on loan for people to try.

**Information and advice** Through newsletters, website and social media as well as phone and email.

**Lip reading** We often offer lip reading classes or refer to others

**Campaigning** Let us know your thoughts! One campaign we run is the Loop Project where volunteers test the City's loop systems and challenge organisations when their equipment is not fit for purpose



**If you would like information about any of our opportunities, have ideas for campaigning or would like to be added to our contact list to receive our ebulletin please contact Louise McGlen [louisemcglen@deaflink.org.uk](mailto:louisemcglen@deaflink.org.uk)**